

## WeTransfer Sub-processors

WeTransfer relies on the following third-party vendors ("Sub-processors") to provide essential infrastructure and services that support its platform.

For further information, please contact us at [legal@wetransfer.com](mailto:legal@wetransfer.com).

Name of the provider	Location of processing	Service provided
AWS	EU/US	Cloud infrastructure
Zendesk	EU	Customer Support
Google Cloud	US	Data analytics
Stripe	US	Process payments
Calendly	US	User research
Bending Spoons	EU	Service delivery / Service improvement
DataBricks	EU	Data analytics
Snowplow	EU	Service delivery / Service improvement
Fivetran	EU	Data ingestion
Datadog	EU	Service delivery / Service improvement
SengGrid	US	Transactional emails
Profitwell	US	Payment Management
Amplitude	US	Service delivery / Service improvement
RevenueCat	US	Process payments
Transloadit	EU/US	Preview generation
CheckStep	UK	Content Moderation
CrowdStrike LogScale	US	SIEM Solution
Slack	US	Zendesk - Slack integration fetching ticket information for Sales leads
Support Your App	EU	Outsourced customer support team
hCaptcha	US	Anti-bot system used in the authentication system

Last update: April 2025